



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. Under the Trade Union Act, 1926; Regd. No. 546 / 2016)

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Ref No. AIACE/CENTRAL / 077

Dated 10.11.2025

To
The Chairman
Coal India Limited,
Kolkata

Sub: Request for withdrawal of mandatory Digital Life Certificate requirement for CPRMSE beneficiaries and acceptance of physical life certificates

Dear Sir,

We wish to draw your kind attention to the growing hardship and confusion among retired executives of Coal India and its subsidiaries following the recent directive making submission of **Digital Life Certificate (DLC)** mandatory for CPRMSE beneficiaries.

It is respectfully submitted that this decision is **unfair and impractical**, and has resulted in **serious inconvenience to a large number of pensioners**, especially senior citizens, for the following reasons:

1. **DLC not applicable to certain categories:** As per government norms, pensioners who are *re-employed* or *remarried* are not permitted to submit Digital Life Certificates, since their eligibility and entitlements are impacted by their changed status. Such pensioners are required to submit a manual life certificate with supporting documents. Making DLC compulsory for all ignores this important rule.
2. **Technological and accessibility constraints:** Many retired executives, particularly those living in **remote areas** or **staying temporarily abroad**, face extreme difficulty in generating and transmitting a DLC due to lack of reliable Aadhaar authentication, network connectivity, or access to the Jeevan Pramaan system.
3. **Conflicting instructions within CIL:** We have received numerous reports of **inconsistent practices**. In some cases, the **PRB Cell** has refused to accept physical or emailed life certificates, insisting on DLC submission, whereas the **GM (Pension Cell)** has been accepting only physical copies sent by speed post. Such contradictory directions are creating widespread **confusion and harassment** among retirees.
4. **Unnecessary procedural rigidity:** Pensioners have been faithfully submitting physical life certificates for years without issue. The new insistence on digital submission does not enhance verification efficiency but only adds a technological barrier for aged beneficiaries who deserve convenience and respect.

In view of the above, **AIACE strongly protests** the implementation of *compulsory digital life certificate submission* and requests that **physical submission through post or in person** be **permanently retained as an acceptable alternative** to DLC.

We also request issuance of a **uniform circular** clarifying that either **physical** or **digital** mode shall be valid for CPRMSE life certificate submission, in order to remove ambiguity and ensure fair treatment to all retired executives.

We are confident that under your leadership, the dignity and convenience of retired employees — who have devoted their entire careers to the service of Coal India — will be duly safeguarded.

Thanking you,

With kind regards,

P. K. Singh Rathor
Principal General Secretary, AIACE

Copy to:

1. Hon'ble Union Minister (Coal & Mines), Government of India, New Delhi
2. The Secretary (Coal), Ministry of Coal, Government of India, New Delhi